



Your cancellation insurance

The booking of your stay commits you to the payment of a deposit. If you have to cancel your booking the deposit is not always refunded. If certain circumstances specified on the back of the page lead you to cancel or curtail your stay (death, illness, accident, etc.) the Groupama cancellation insurance then takes over the refund of the amounts already paid.

Who is insured?

The members of your family, that is to say you and your spouse or de factor spouse, your respective ascendants or descendants and their spouses or de factor spouses.

When does your cover start?

On receipt by the landlord of your contract for the booking of your stay with the corresponding payment.

How will you be refunded?

You will only be refunded the cancellation costs that are not refunded by the owner.

When will you be refunded ?

Groupama will forward your refund directly to you when your file is complete, that is to say when you have provided the necessary documents in proof of your stay with Gîtes de France.

The refund will be paid at the end of the foreseen period of stay.

In what conditions?

Groupama guarantees that the policyholder will be refunded the amounts withheld for the booking as specified under article 4 of the General Booking Conditions in the case of cancellation following one of the events described on the back of this page.



To take out the cancellation insurance

- 1) Fill in the back of this reply coupon.
- 2) **Make the payment by bank transfer made out to Groupama Grand Est.**
International identification (IBAN) : FR76 18370 00001 20103536010 22
BIC – Adresse SWIFT : GPBAFRPPAXX
- 3) Send the completed coupon and the proof of payment to:
Gîtes de France Haut-Rhin
1 rue Schlumberger
B.P. 20393
68018 Colmar - France
- 4) Return your booking contract of your stay to the owner.

In what cases will you be refunded ?

1. Death, serious illness or injury affecting a member of your family (see paragraph «Who is insured?») or any person accompanying you.

Serious illness or injury should be understood to mean any bodily injury or illness preventing, in a doctor's opinion, the ill or injured person from leaving his/her home or a medical institution.
 2. Death of a collateral relative, his/her spouse or de factor spouse in the 2 months preceding the start of your holiday rental.
 3. A serious event directly affecting your assets and requiring your presence on the place of an incident on the day of departure (fire, explosion, natural disaster, etc.)
 4. If you have to cancel your booking following dismissal or transfer of one of the members of your family (see paragraph «Who is insured?») on condition that the employer notified this after the date on which the cover took effect.
 5. Impossibility for you to reach the place that you have rented by road or rail on the day and during the subsequent forty-eight hours due to the road or railway line being blocked or a strike paralysing road or rail traffic, to which the Mayor of the commune of the place of the holiday rental or any other competent authority attests.
 6. Access prohibited to the site due to pollution or epidemic. It is considered, under this contract, that the risks of pollution or epidemic have occurred when all access to the site has been prohibited by decision of an authority at commune or prefecture level during the period of the insured booking.
- If your stay must be curtailed due to events listed in paragraphs 1, 2 and 3 above Groupama undertakes to refund of the portion of the stay corresponding to the period that has not run.*



Insurance Application Form

Booking person's surname and forename :

Booking person's address :

Surnames and forenames of those accompanying the lessee :

.....
.....

Holiday rental dates: from/...../..... to/...../.....

Number of accommodation :

Premium = Rental price : x 3% =minimum 7,50 €

Thus done in : on.....

Lessee's signature :